



PRESS RELEASE

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GSA Earns ISO 9001 Certification

Following a successful audit last week, the European GNSS Agency (GSA) achieves ISO 9001 Certification for all activities.

The European GNSS Agency (GSA) has been ISO 9001 certified for all its activities. ISO 9001 is an internationally recognised certification of an organisation's quality management system standards.

The GSA is one of three European Union agencies who are ISO 9001 certified.

The certification, which comes during a time of increasing stakeholder requirements and significant expansion in staff, lays a solid foundation for building towards additional certifications. The GSA will continue to develop its Integrated Management System (IMS) and intends to apply the quality management approach to deliver continual improvement in both performance and services as it seeks to satisfy its customers and key stakeholders.

"The certification represents a significant collective effort across the GSA and will allow us to deliver more effective and efficient services", says GSA Executive Director, Carlo des Dorides. "Our challenge is to maintain this momentum in order to better serve the end users of EGNOS and Galileo."

The process began two years ago when the framework of the IMS was established and all processes documented. In addition, managers and staff underwent an extensive training and communication programme on formalising and properly documenting processes used in their daily activities.

About the European GNSS Agency

As an official European Union Regulatory Agency, the European GNSS Agency (GSA) manages public interests related to European GNSS programmes. The GSA's mission is to support European Union objectives and achieve the highest return on European GNSS investment, in terms of benefits to users and economic growth and competitiveness.

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