

# IT and Facility Management







EUSPA Industry Days 2026



# EUSPA ITF OVERVIEW

## EUSPA ITF

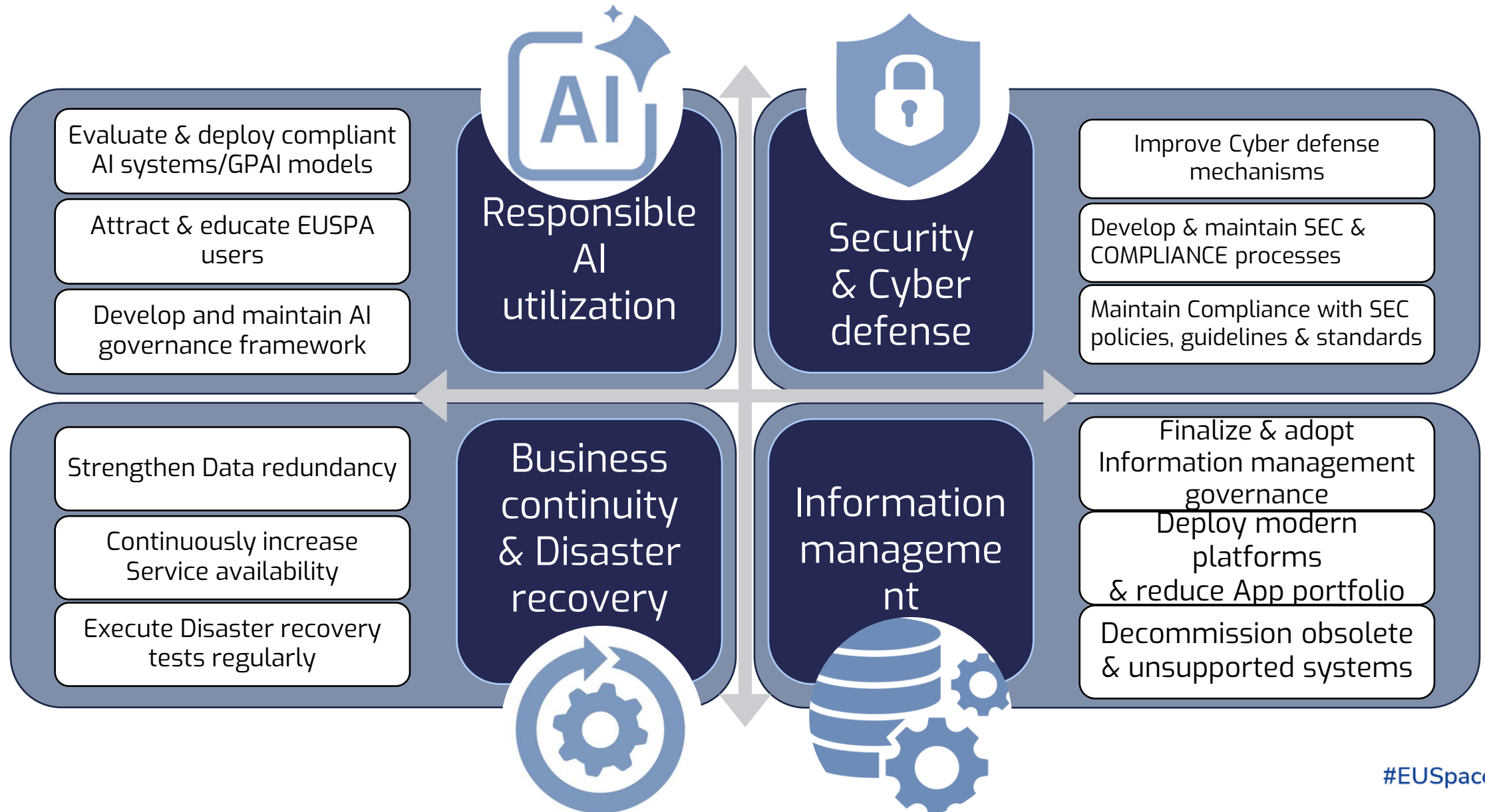
Information & Communication Technologies

- RESPONSIBLE AI UTILIZATION 
- SECURITY & CYBER DEFENCE 
- BUSINESS CONTINUITY 
- INFORMATION MANAGEMENT 

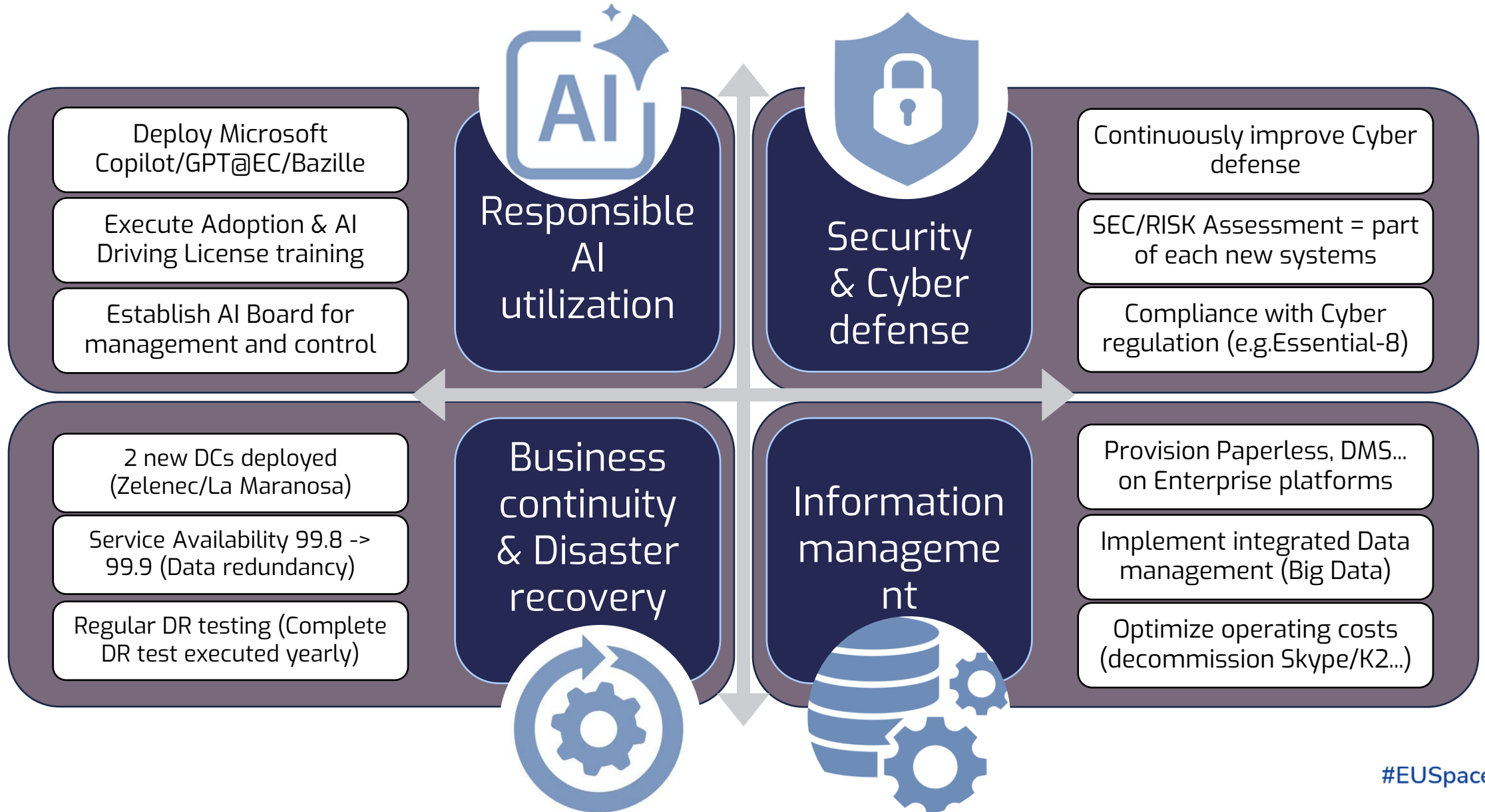
Facility Management & Logistics

- TECHNICAL SERVICES 
- SOFT SERVICES 
- DATA CENTER OPERATIONS 
- ENERGY MANAGEMENT 

# ICT STRATEGIC GOALS



# ICT FUTURE ACHIEVEMENTS



# ICT SERVICES & VENDORS IN PLACE

## SERVICE CONTRACTS



- **ICT Support services**  
*FWC for €25M, signed May 2022*
- **IT System Administration Support**  
*FWC for €7M, signed November 2025*
- **Mobile telephony services in the CZE**  
*FWC for €280k, signed January 2025*
- **Inter-institutional FWCs**  
*of DG DIGIT, DG SCIC, DG HR*

## VENDORS & PLATFORMS



- **Server & storage**  
*Dell/EMC, HPE, CISCO, Hewlett Packard*
- **Network & Security**  
*Symantec*
- **Client devices**  
*Lenovo, Apple*
- **Software platforms**  
*Microsoft, Linux*

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# EUSPA FML STRATEGIC GOALS



## Technical Services

- Hard FM maintenance and response
- Safety, fire, and statutory compliance
- Lifecycle renewals and minor works



## Soft Services

- Workplace services delivery
- SLA/KPI performance management
- User experience and service desk



## Data Center Operations

- Critical infrastructure operations
- Monitoring, capacity, availability (DCIM)



## Energy Management

- Energy efficiency
- Environmental compliance reporting (EMAS)
- Waste reduction and staff engagement

# EUSPA SITES



GRC - Noordwijk



GSMC – Paris Saint-Germain



EGNOS Centre – Toulouse



Headquarters – Prague



GSMC – La Maranosa  
GSC - Torrejón de Ardoz



# FML SERVICES CONTRACTS

## CURRENT

## FUTURE



■ **Facility Management Services (CZ)**  
*FWC for €4M, signed November 2023*

■ **Facility Management Services (NL)**  
*FWC for €4.7M, signed November 2025*

■ **Maintenance Services (FR)**  
*FWC for €6M, signed January 2024*

■ **Express Courier Services (CZ)**  
*FWC for €500k, signed May 2025*

■ Provision of stationary, office supplies and office related consumables (CZ, ES); *FWC for €410k*

# Multi-Component SecMon



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# EU Space SOC (Security Operations Centre) – Overview

- As per the EU Space Strategy for Security and Defense, *EUSPA will play a key role as space security monitoring and operations center in the EU.*
- EUSPA is responsible for the operations of the Security Monitoring Structure for Galileo, EGNOS, GOVSATCOM and IRIS2.
- EUSPA provides its Security Monitoring Structure services leveraging on the exploitation of an EU Space SOC
  - The goal is to achieve synergies and optimizations by leveraging the implementation of the cyber security monitoring systems for the EU Space Programme Components
  - EUSPA cyber security monitoring services are delivered from the GSMC (Galileo Security Monitoring Centre) located in Saint-Germain-en-Laye, FR, and San Martín de la Vega, ES
  - The design of the cyber security monitoring system of the EU Space SOC already developed is based on established standards and mainly relies on widely adopted Commercial-off-the-shelf products (COTS)

# EU Space SOC (Security Operations Centre)

- To support the EU Space SOC, the cyber security monitoring capabilities of the systems operated by EUSPA are to be built to cover new monitored entities, and will be maintained to cope with evolutions of the monitored systems or the related cybersecurity threats
- The Prior Information Notice (PIN) for procedure "Multi-Component Security Monitoring" (EUSPA/PRG/2026/CPN/0006) has been published.
  - The objective of this procurement procedure is to conclude a Contract for the development, deployment, qualification and support to accreditation of the Multi-Component Security Monitoring System ("MC SECMON"), based on a pre-existing SECMON development baseline, as relevant.
    - Development and integration of the MC SECMON;
    - Deployment and qualification of the MC SECMON;
    - Support to accreditation activities;



#EUSpace 



Linking space to user needs

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