

Clarification Note #5

EUSPA internal reference: 323763

Procurement procedure: EUSPA/OP/02/25

Title: EGNSS Transversal Service Contractor (“ETSC”)

Question #7:

Regarding operations at the Backup Centre in Toulouse, the ITT does not specify the expected number, frequency, or duration of Planned Handovers (PHO) and Unplanned Handovers (UHO) to be performed during the contract execution. Could the Authority please clarify:

- *The expected baseline assumptions for Unplanned Handovers, including indicative frequency, duration, and whether they shall be considered part of the mandatory operational scope;*
- *The expected number, frequency, and duration of Planned Handovers;*
- *Whether Planned Handovers shall be considered part of the baseline scope or treated as optional/on-demand activities to be separately requested and funded.*

This clarification is requested in order to ensure a consistent costing and staffing approach among tenderers.

Answer #7:

For what concerns any unplanned handovers, they must be part of the baseline and they shall be governed by the requirements of Section 8 of the Statement of Work (Task 5). Please also note the corrigendum n.4 in relation to such Section.

For what concerns planned handovers, please note that they are not foreseen under the Contract. As per Section 8 of the Statement of Work, the Contractor shall however demonstrate the readiness and capability to handover E-GNSS Transversal Infrastructure services operations to the Backup site at least once per year without affecting the running of the E-GNSS Transversal Infrastructure services (see requirement ETSC-REQ-377)