

## CORRIGENDUM NO 2

### Title of Procedure: “ICT Support Services”

Reference: EUSPA/OP/04/25 (EUSPA/PRG/2025/OP/0008)

(WFID: 318458)

1. The Table 1: Procurement Timetable (Section 2.1 of Annex I to ITT – Tender Specifications) is modified as follows:

Timetable	Date	Comments
Launch of the procurement process – submission for publication of Contract Notice to the Supplement to the Official Journal of the EU	21/11/2025	All documents of the Invitation to Tender available at:  Funding & Tenders Portal <a href="https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/opportunities/tender-details/206ca5a0-820a-438d-aea9-82809c1f4908-CN#anchorDocuments">https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/opportunities/tender-details/206ca5a0-820a-438d-aea9-82809c1f4908-CN#anchorDocuments</a> and EUSPA website <a href="http://www.EUSPA.europa.eu/EUSPA/procurement">http://www.EUSPA.europa.eu/EUSPA/procurement</a>
Deadline for requests for clarifications	<del>1607</del> <sup>Corr.2</sup> /01/2026	Clarification requests to be submitted only via the Funding & Tenders Portal (see above).
Last date on which clarifications may be issued by EUSPA	<del>2009</del> <sup>Corr.2</sup> /01/2026	All clarifications will be published at the Funding & Tenders Portal (see above).
Deadline for submission of tenders	<del>2615</del> <sup>Corr.2</sup> /01/2026 at 17:00 (UTC +01:00)	<b>According to conditions of submissions set out in section Error! Reference source not found. of these Tender Specifications.</b>
Opening session and start of evaluation process	<del>2716</del> <sup>Corr.2</sup> /01/2026 at 12:00 (UTC +01:00)	As per section <b>Error! Reference source not found.</b> of the present document.
Completion of evaluation	<del>1031</del> <sup>Corr.2</sup> / <del>0403</del> <sup>Corr.2</sup> /2026 (estimated)	The estimated date is only indicative, it may be changed and it is not binding on the Contracting Authority.
Award	<del>May</del> <del>April</del> <sup>Corr.2</sup> 2026 (estimated)	The estimated date is only indicative, it may be changed and it is not binding on the Contracting Authority.
Estimated start of implementation of the Contract	01/06/2026 (estimated)	The estimated date is only indicative, it may be changed and it is not binding on the Contracting Authority.

2. Section 5.1.1 point (i) of the Tender Specifications is amended as follows:

- (i) When subcontracting, the Tenderer shall ensure the subcontractor's (all levels of subcontractors: N-X) compliance with the exclusion, non-rejection and selection criteria and the Access to Procurement conditions set out in the present Tender Specifications. **Tenderers shall provide all the documents requested from subcontractors as per the relevant provisions of these Tender Specifications.** Regarding the subcontractors' compliance with the selection criteria, attention is drawn to the Important Note at the end of Section ~~13.4.3~~**10.3.1** <sup>Corr.2</sup>.

3. The line T6 of the Table in Section 10.3.1 of Annex I to ITT – Tender Specifications is modified as follows:

<b>T6</b>	<p>The Tenderer must provide a reference to exactly 2 software development projects in the leading role, successfully executed and implemented in production in past 3 years. The reference shall be in the form of reference letters confirming that successful execution. The references shall include the contractors experience with one or more of the following technologies: .NET (Framework, Core, MVC, WPF, etc.), PowerApps or other tools of Microsoft Power Platform environment. The references shall include the contractors experience with development of applications with Two-tier or three-tier architecture.</p>	<p>Reference in form of:</p> <ul style="list-style-type: none"> <li>• <b>Reference letters</b> <sup>Corr.2</sup></li> <li>• <sup>Corr.2</sup> Project, product, and process documentation, no code needs to be submitted.</li> </ul>	<p>The Tenderer, including its Core Team (cumulatively) in accordance with <b>Section</b> Error! Reference source not found..</p>
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4. The Table 2: List of Qualitative Award Criteria (Section 12.1 of Annex I to ITT – Tender Specifications) is modified as follows:

Ref #	Description of the Award Criterion	Maximum points	Minimum points
Q1	Quality, adequacy, and clarity and of the overall approach to deliver the tasks, subject matter to the Framework Contract <b>and the Simulation Exercise for the takeover task and recurrent services (WP1)</b> <sup>Corr.2</sup> , with regards to measures to ensure high quality and continuity of the services and limitation of the turnover of the proposed teams of experts, for ensuring prompt reaction times of the Contractor upon requests of the Contracting Authority for specific contracts assignments.	20	10
Q2	Quality, adequacy and clarity of the proposal for implementation of the tasks included in the Simulation Exercise (WP2 ICT Infrastructure Project).	25	12
Q3	Quality, adequacy and clarity of the proposal for implementation of the tasks included in the Simulation Exercise (WP3 Developed exit strategy from US-controlled technologies). Capability, credibility, and readiness to deliver a transition from US-controlled to EU-controlled technologies.	9	4
Q4	Quality, adequacy and clarity of the responses in the Simulation Exercise <b>(WP4)</b> <sup>Corr.2</sup> for delivery of SW development services.	21	7
Q5	<p><b>Quality and maturity of the plans required under Section Error! Reference source not found. of the Tender Specifications:</b></p> <ul style="list-style-type: none"> <li>• Quality and maturity of the plan to ensure compliance with the Supply Chain requirement under Section <b>Error! Reference source not found.</b> of the Tender Specifications and relevant commitment to achieve the target percentage of subcontracting with competitive tendering outside the group, or, if applicable, the completeness and robustness of the provided justification for any derogation.</li> <li>• Quality and maturity of the plan to maximise participation of SMEs and start-ups from across the Union in the delivery of the scope of the Contract in terms of technologies, services, processes entrusted to start-ups and SMEs and relevant justifications.</li> <li>• Quality and maturity of the plan to ensure compliance with the general subcontracting principles under Section <b>Error! Reference source not found.</b> of the Tender Specifications.</li> </ul>	5	2

<b>Q6</b>	<p><b>Level of stated compliance to the contractual baseline and relevance of justifications where applicable:</b></p> <ul style="list-style-type: none"> <li>• Level of stated compliance to draft Contract and relevance of the related justifications where applicable in case of non- or partial compliances are reported, including quality and consistency of possible alternative wording proposed. Duly filled in Background IPR Declaration.</li> <li>• Level of stated compliance to the SAL and relevance of the related justifications where applicable in case of non- or partial compliances are reported, including quality and consistency of possible alternative wording proposed.</li> </ul>	10	5
<b>Q7</b>	Quality, adequacy and maturity of the approach and organisation to ensure compliance with the cybersecurity requirements under Regulation 2023/2841 as required in section 3.3.12 Cybersecurity	10	5

5. Section 12.2.2 of the Tender Specifications is amended as follows:

For evaluation purposes, the “Total Price for Evaluation Purposes of the Tender” will be computed using the financial table of answers (Annex I.F.1). Tenders will be evaluated with regard to the price offered for the WP1, **WP2, WP3 and WP4<sup>Corr.2</sup>** Evaluation Scenarios<sup>Corr.2</sup> (Simulation Exercise). The “Total Price for Evaluation Purposes of the Tender” does not include the financial impact of transfer of undertakings risks (if any) (see section 3.4 above).

6. The line T6 of Table 8: List of Technical and Professional Capacity Criteria (Section 13.4.3 of Annex I to ITT – Tender Specifications) is modified as follows:

T6	<p><del>The Tenderer must provide a reference to exactly 2 software development projects, successfully executed and implemented in production in past 3 years, while acting in a leading role<sup>Corr.1</sup>. The reference shall be in the form of reference letters confirming that successful execution. One or more of the following technologies shall be involved in the development: .NET (Framework, Core, MVC, WPF, etc.), PowerApps or other tools of Microsoft Power Platform environment. Applications with Two tier or three tier architecture are expected.</del></p> <p>The Tenderer must provide a reference to exactly 2 software development projects in the leading role, successfully executed and implemented in production in past 3 years. The reference shall be in the form of reference letters confirming that successful execution. The references shall include the contractors experience with one</p>	<p><del>Reference in form of project, product, and process documentation, no code is expected to be submitted. The completeness of the documentation and its adherence to selected project methodology will be examined if compliant or not.<sup>Corr.1</sup></del></p> <p>Reference in form of:</p> <ul style="list-style-type: none"> <li>• Reference letters</li> <li>• Project, product, and process documentation, no code needs to be submitted.<sup>Corr.2</sup></li> </ul>	<p>The Tenderer, including its Core Team (cumulatively) in accordance with <b>Section Error!</b> Reference source not found..</p>
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	<p>or more of the following technologies: .NET (Framework, Core, MVC, WPF, etc.), PowerApps or other tools of Microsoft Power Platform environment. The references shall include the contractors experience with development of applications with Two-tier or three-tier architecture.<sup>Corr.2</sup></p>		
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7. The Table in Section 15.6.3 of Annex I to ITT – Tender Specifications (Financial File – Envelope III) is modified as follows:

Ref. #	ENVELOPE 3 – FINANCIAL OFFER
(1)	<p><b>Duly signed and dated Financial Proposal</b> using the template in <b>Annex I.F.1, including:</b></p> <ul style="list-style-type: none"> <li>FWC Financial Offer including: <ul style="list-style-type: none"> <li>a. the man-day rates of each profile for the various locations of the performance of the service</li> <li>b. the travel costs for missions to the locations specified in the Technical Terms of reference</li> <li>c. Standby duty service Man-day rate</li> </ul> </li> </ul> <p>Simulation exercise financial proposal, based on the rates, defined in the FWC proposal, for the tasks, specified in the Simulation Exercise in Technical Terms of reference. This exercise is designed to simulate the effort required for <del>the knowledge takeover task which will be necessary prior to entering a routine operating mode (13 consultants for 3 months), and a 12 months of provision of services of recurrent nature (51 consultants)</del> WP1, WP2, WP3 and WP4<sup>Corr.2</sup>.</p> <ul style="list-style-type: none"> <li>- There should be no contingency included in the proposal.</li> <li>- The Financial Offer shall be submitted in both Pdf (duly signed) and Excel formats. In case of inconsistencies the signed pdf version will prevail.</li> </ul> <p>Tenderers shall not change the structure provided in the Annex I.F (including formulas). Omissions or additions as compared to the original format may lead to rejection from the present procedure.</p>

8. The last paragraph of Section 15.6.3.1 of the Tender Specifications is amended as follows:

The Total Evaluation Price as indicated in Annex I.F (sheet C - Total Evaluation Price) to be used for the purposes of the evaluation under Section 12.2.2 is made up of the price for the WP1, **WP2, WP3 and WP4<sup>Corr.2</sup>** Evaluation Scenario described in Annex I.J.2 (as indicated in sheet B Simulation WP1, **WP2, WP3 and WP4<sup>Corr.2</sup>**) and confirmed in sheet C - Total Evaluation Price.

9. Section 4.1.1 of the Annex I.J.2 – Simulation Exercise is amended as follows:

~~The price of WP1 will be calculated automatically based on the man-day rates, stand by duty daily rate and mission travel prices provided by the tenderer for each specific profile and service.~~

~~The outcome of WP1 simulation will be used in the financial evaluation of the tenders.~~

#### Technical aspects:

For WP1 the tenderers shall deliver the services in compliance with all the technical requirements stipulated for **SERVICE TASKS 1 and 4** in the Technical Terms of Reference, constituting Annex I.J.1 to the Tender Specifications.

For the quality, adequacy and clarity of the approach to deliver the services under WP1, shall be considered when evaluating the proposal against qualitative award criterion Q1 pertaining also to the Framework Contract as a whole.

#### Financial aspects:

The estimated effort for WP1 has been considered and included accordingly in the Tables B1 and B2, tab B, of Annex I.F. <sup>Corr.2</sup>

10. Section 4.1.2 of the Annex I.J.2 – Simulation Exercise is amended as follows:

**The price of all WPs will be calculated automatically in tab B of Annex I.F, based on the man-day rates, stand by duty daily rate and mission travel prices provided by the tenderer for each specific profile and service in tab A of Annex I.F. Corr.2**

To complete this exercise, the tenderer must:

- fill in the tables A1 in ANNEX I.F.1, tab A. This table must be filled in fully and unreservedly, without any conditions as “depending on”, “will be determined after”, etc. Such incomplete exercise will be base for disqualification from the tender.
- Verify the outcome on tab B. (note: there is nothing to fill on tab B) The following section describes in detail the process of filling in the exercise.

#### **Table A1, ~~ICT Specialist profiles and Mission travel prices~~<sup>Corr.2</sup>**

The standard daily rates (Unit Price) for each profile shall be filled in by the tenderer. For the purpose of simulation exercise, these Unit Prices will be multiplied by the indicated number of FTEs for each row, and by the required number of man-days (MD) to be delivered per FTE.

The standard daily rates (Unit Price) for stand by duty service shall be filled in by the tenderer. For the purpose of simulation exercise, this Unit Price will be multiplied by the indicated number of days.

The mission travel prices for each country shall be filled in by the tenderer. For the purpose of simulation exercise, these prices will be multiplied by the indicated number of days of mission for each location.

All conditions as per the referenced Annex must be met and included in the price, meaning all-inclusive daily rates, specified in Articles I.4.1.3 and I.4.1.8.

11. Section 4.2.4 of the Annex I.J.2 – Simulation Exercise is amended as follows:

**Technical aspects:** <sup>Corr.2</sup>

The answer and associated documentation to be provided by the tenderers for WP2 as per requirements described above is to be evaluated against qualitative award criteria <sup>Corr.2</sup> Q2. ~~No financial offer shall be submitted for WP2.~~

**Financial aspects:**

**The estimated effort for WP2 has been considered and included accordingly in Table B1, tab B, of Annex I.F.** <sup>Corr.2</sup>

12. Section 4.3.4 of the Annex I.J.2 – Simulation Exercise is amended as follows:

The goal is to assess the supplier's capability, credibility, and readiness to deliver a transition from US-controlled to EU-controlled technologies.

**Technical aspects:** <sup>Corr.2</sup>

The answer and associated documentation to be provided by the tenderers for WP3 as per requirements described above is to be evaluated against qualitative award criteria <sup>Corr.2</sup> Q3. ~~No financial offer shall be submitted for WP3.~~

**Financial aspects:**

**The estimated effort for WP3 has been considered and included accordingly in the Table B1, tab B, of Annex I.F.** <sup>Corr.2</sup>

13. The first paragraph of Section 4.4.1 of the Annex I.J.2 – Simulation Exercise is deleted:

~~The answer and associated documentation to be provided by the tenderers for WP4 as per requirements described below is to be evaluated against qualitative award criteria Q4. No financial offer shall be submitted for WP4.~~ <sup>Corr.2</sup>

14. A new Section 4.4.3 Evaluation Criteria is introduced to the Annex I.J.2 – Simulation Exercise:

**4.4.3 EVALUATION CRITERIA**

**Technical aspects:**

**The answer and associated documentation to be provided by the tenderers for WP4 as per requirements described above is to be evaluated against qualitative award criterion Q4.**

**Financial aspects:**



**The estimated effort for WP4 has been considered and included accordingly in the Table B1, tab B, of Annex I.F. <sup>Corr.2</sup>**

15. Tab B) and C) of Annex I.F – Financial Table of Answers are amended as provided in Annex 3 to this Corrigendum 2.

**Annexes to Corrigendum #2:**

Annex 1: Updated version of Annex I to the ITT – Tender Specifications

Annex 2: Updated version of Annex I.J.2 – Simulation Exercise

Annex 3: Updated version of Annex I.F – Financial Table of Answers