HANDBOOK FOR EUSPA AND PRAGUE VISITORS
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Last update: March 2022
EUSPA HQ is located near the centre of Prague, in Prague 7.

EUSPA HQ Address:
Janovskeho 438/2 170 00
Prague 7 Holesovice,
Czech Republic

Nearest tram stop: Strossmayerovo namesti (in front of the agency)
Nearest metro stop: Vltavska, Line C (5 min away walking)

Travelling from Prague City Centre to EUSPA HQ

Travelling from Prague Airport to EUSPA HQ
2. TRANSPORT

2.1 Transport to EUSPA Headquarters from Vaclav Havel Airport

Take bus No. 119 to final stop Nadrazi Veleslavín and then change to the tram No. 26 and get off at Strossmayerovo namesti. It takes approx. 45 minutes to get from the international airport to the EUSPA HQ.

2.2 By taxi

Taxis are available at the entrance of Vaclav Havel Airport. Depending on the traffic, taxi could take about 30 minutes to get to the EUSPA. The cost is approximately 500 CZK.

2.3 Transport to EUSPA Headquarters from the train station

From Main Railway Station (Hlavni nadrazi) take a direct underground line C to Vltavská (direction Letnany). Or take a tram No. 26 and get off at the stop Strossmayerovo namesti. It takes approximately 15 minutes to get from the Main Railway Station to the EUSPA HQ. From the train station Holesovice, take tram no. 12 and get off at Strossmayerovo namesti. The journey will take approx. 8 min.

2.4 Public Transport in Prague

The closest tram stop to the EUSPA HQ is called Strossmayerovo namesti (trams No. 1, 6, 8, 12, 17, 25, 26) The closest underground station is Vltavská (line C)

There are four types of tickets that can be bought in the ticket machines located in every underground station, at the arrivals zone at the airport and at the airport’s bus stop right in front of the arrivals. Keep in mind, that at the airport you can pay in cash (CZK) or by card. However, the ticket machines in the underground stations only accept coins. All types of tickets apply to buses, metro and trams; you can switch between them freely, the tickets are only limited by time. It is enough to check in the very first time using public transport.

- 30 minutes ticket for 30 CZK (1.2€)
- 90 minutes ticket for 40 CZK (1.6€)
- 24 hours ticket for 120 CZK (4.8€)
- 72 hours ticket for 330 CZK (13.15€)

Please make sure that you purchase tickets in local currency. You can exchange money at the airport.

2.5 Useful apps

- PID Info
- DPP Prague Public Transport
2.6 Taxi in Prague

<table>
<thead>
<tr>
<th>Service</th>
<th>Standard Boarding</th>
<th>Standard Rate (per 1Km)</th>
<th>Standard Waiting (per minute)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tick Tack Taxi</td>
<td>60 CZK</td>
<td>29.9 CZK (1.2€)</td>
<td>7 CZK /min (0.28€)</td>
</tr>
<tr>
<td>AAA Taxi</td>
<td>40 CZK</td>
<td>28 CZK (1.1€)</td>
<td>6 CZK /min (0.3€)</td>
</tr>
<tr>
<td>Modry andel</td>
<td>60 CZK</td>
<td>13 CZK (0.52€)</td>
<td>6 CZK /min (0.3€)</td>
</tr>
</tbody>
</table>

- Uber and Bolt applications are also used in the Prague area. You can pay either by card or by cash, depending on driver’s preference.

2.7 How to Reach the EUSPA Headquarters by Car

From D5/E50 - take Exit No. 1 to Prazsky okruh/E48/R1 in the direction towards Chomutov. After 3.6 km, take the Exit No. 26 in the direction towards R6/E48 Prazsky okruh, direction Karlovy Vary/Praha- Repy. Keep right, continue in the direction towards Praha-Repy/Praha-Ruzyne and Prazsky okruh. Continue straight by streets Patockova and Milady Horakove. At the end of street Milady Horakove turn right to Dukelskych Hrdinu and the first left to Na ovcinach, where you will find the EUSPA HQ.

From D8/E55, continue on Liberecka, continue to Mestsky Okruh/Prazsky okruh/V Holesovickach, straight on Argentinska, continue to Za viaduktem and Nabrezi Kapitana Jarose, turn right to Dukelskych Hrdinu and take the first right to Na ovcinach, where you will find the EUSPA HQ.

From D1, continue on the road 5. kvetna, cross Nuselsky most (Nusle’s Bridge) and continue to Legerova street and then Wilsonova street. Cross the bridge and go to direction Mala Strana to the street Nabrezi Kapitana Jarose. Turn right to Dukelskych Hrdinu and take the first right to Na ovcinach, where you will find the EUSPA HQ.
3. CZECH MOBILE OPERATORS

3.1 O2

GO 1 GB

<table>
<thead>
<tr>
<th>Service</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Price of the card</td>
<td>179 CZK (7.13€)</td>
</tr>
<tr>
<td>Calling to all CZ networks</td>
<td>50 free minutes</td>
</tr>
<tr>
<td>Internet</td>
<td>1 GB every 30 days</td>
</tr>
<tr>
<td>SMS to all CZ networks</td>
<td>1.9 CZK (0.076€)</td>
</tr>
</tbody>
</table>

GO 3 GB

<table>
<thead>
<tr>
<th>Service</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Price of the card</td>
<td>299 CZK (11.9€)</td>
</tr>
<tr>
<td>Calling to CZ networks</td>
<td>100 free minutes</td>
</tr>
<tr>
<td>Internet</td>
<td>3 GB every 30 days</td>
</tr>
<tr>
<td>SMS to all CZ networks</td>
<td>25 free SMS, after</td>
</tr>
<tr>
<td></td>
<td>1.9 CZK (0.076€)</td>
</tr>
</tbody>
</table>

3.2 Vodafone

Data SIM for Visitors

<table>
<thead>
<tr>
<th>Service</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data</td>
<td>10GB or 20GB for 30 days FREE</td>
</tr>
<tr>
<td>Calling within the network</td>
<td>100 free minutes, after 3.5 CZK/min (0.14€)</td>
</tr>
<tr>
<td>Calling to other CZ networks</td>
<td>1.90 CZK/SMS (0.076€)</td>
</tr>
<tr>
<td>SMS</td>
<td></td>
</tr>
</tbody>
</table>
4. PAYMENT METHODS

The official currency of the Czech Republic is the **Czech crown (koruna)**, abbreviated as Kč, with the international abbreviation CZK. The final price is always rounded off to the nearest crown value.

- Exchange rate to 15.03.2022 is 1 Euro = 25.12 CZK

**Coins:** 1 Kč, 2 Kč, 5 Kč, 10 Kč, 20 Kč, 50 Kč

**Banknotes:** 100 Kč, 200 Kč, 500 Kč, 1000 Kč, 2000 Kč, 5000 Kč

In most places it is possible to pay by card, however it is strongly advised to have Czech crowns with you.

4.1. Money exchange

It is worth finding out if your bank has works in partnership with any banks in Prague. Withdrawing cash from a partner bank will likely be cheaper and possibly even free.

- If using an ATM, be sure that you always choose to be charged in CZK for a fairer conversion.
- If you are paying by card, always choose to be charged in CZK.
## 5. IN CASE OF EMERGENCY

### FOR ADULTS

### Prague 1
1. **Nemocnice na františku (Na Františku Hospital)**
   - **Address**: Na Františku 84/78
   - **Tel**: +420 222 801 111
   - **Emergency hours**: Monday - Friday: 17.00-07.00

### Prague 2
2. **Městská pošlánka Praha (City health centre Prague)**
   - **Address**: Spálená 12
   - **Tel**: +420 222 924 211
   - **Emergency hours**: Monday - Friday: 19.00-06.00
   - **Saturday - Sunday, holidays**: nonstop

### Prague 2
3. **Všeobecná fakultní nemocnice v Praze (General University Hospital in Prague)**
   - **Address**: U Nemocnice 2
   - **Tel**: +420 224 962 209
   - **Emergency hours**: Monday - Friday: 19.00-06.30
   - **Holiday**: nonstop

### Prague 4
4. **Thomayerova nemocnice (Thomayer Hospital)**
   - **Address**: Vědecká 800
   - **Tel**: +420 201 082 520, +420 603 565 584
   - **Emergency hours**: Monday - Friday: 19.00-06.30
   - **Holiday**: nonstop

### Prague 5
5. **Nemocnice na homolce (Na Homolce Hospital)**
   - **Address**: Roentgenova 2
   - **Tel**: +420 257 252 144, +420 257 273 389, +420 257 271 111
   - **Language skills**: Czech, English, German, Russian
   - **Emergency hours**: Monday - Sunday: 16.00-07.00
   - **Holiday**: 16.00 - 07.00

### Prague 6
6. **Vojenská fakultní nemocnice Praha (Military University Hospital Prague)**
   - **Address**: U Vojenské nemocnice 1200
   - **Tel**: +420 973 203 571
   - **Emergency hours**: Monday - Friday: 19.00-07.00
   - **Saturday - Sunday, holidays**: 07.00 - 07.00

### Prague 8
7. **Nemocnice na Bulovce (Bulovka Hospital)**
   - **Address**: Budínova 67/2
   - **Tel**: +420 226 083 301, +420 226 083 303
   - **Emergency hours**: Monday - Friday: 19.00-06.00
   - **Saturday - Sunday, holidays**: nonstop

### Prague 9
8. **Poliklinika Proseck (Health centre Prosek)**
   - **Address**: Lovosická 40/440
   - **Tel**: +420 286 881 518
   - **The ground floor of the main building, No. 1046
   - **Emergency hours**: Monday - Friday: 19.00-06.00
   - **Saturday - Sunday, holidays**: nonstop

### Prague 10
9. **Fakultní nemocnice Královské Vinohrady (Královské Vinohrady University Hospital)**
   - **Address**: Srobarova 1150/50
   - **Tel**: +420 267 153 778
   - **Emergency hours**: Monday - Friday: 18.30-23.00
   - **Saturday - Sunday, holidays**: 08.00 - 20.00
IN URGENT CASES CALL NON-STOP EMERGENCY PHONE NUMBER 155 or 112 (Integrated Rescue System = firefighters, police, emergency medical service)

**FOR CHILDREN**

<table>
<thead>
<tr>
<th>Prague 2</th>
<th>11</th>
<th>Všeobecná fakultní nemocnice v Praze</th>
<th>General University Hospital in Prague</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ke Karlovu 2</td>
<td>Tel: +420 224 967 777</td>
<td>Emergency hours</td>
<td>Monday - Friday: 16.00 - 07.00</td>
</tr>
<tr>
<td>Prague 2</td>
<td>Clinic of Children and Adolescent Medicine</td>
<td>Saturday - Sunday, Holidays: nonstop</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Prague 4</th>
<th>4</th>
<th>Thomayerova nemocnice (Thomayer Hospital)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Videaňská 800</td>
<td>Tel: +420 261 083 783; +420 603 566 584</td>
<td>Emergency hours</td>
</tr>
<tr>
<td>Prague 4</td>
<td>Pavilion B1 (right from the main gate)</td>
<td>Saturday - Sunday: nonstop</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Prague 5</th>
<th>6</th>
<th>Fakultní nemocnice Motol (Motol University Hospital)</th>
</tr>
</thead>
<tbody>
<tr>
<td>V Úvalu 84</td>
<td>Tel: +420 224 433 652; +420 224 433 653</td>
<td>Emergency hours</td>
</tr>
<tr>
<td>Prague 5</td>
<td>Provides health care service for residents of Prague 5 and 16.</td>
<td>Saturday - Sundays: nonstop</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Prague 8</th>
<th>8</th>
<th>Nemocnice na Bulovce (Bulovka Hospital)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budínova 67/2</td>
<td>Tel: +420 266 084 220</td>
<td>Emergency hours</td>
</tr>
<tr>
<td>Prague 8</td>
<td>Building No. 2</td>
<td>Saturday - Sunday, holidays: nonstop</td>
</tr>
</tbody>
</table>
## 5.1 24/7 Pharmacies in Prague

<table>
<thead>
<tr>
<th>Pharmacy</th>
<th>Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Palackého 5, Praha 1</td>
<td>Palackého 5, Praha 1</td>
<td>+420 224 946 982 (Mo-Fr)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>+420 222 928 220 (Sat, Sun, Holidays)</td>
</tr>
<tr>
<td>U SVATÉ LUDMILY, Belgická 37, Praha 2</td>
<td>U SVATÉ LUDMILY, Belgická 37, Praha 2</td>
<td>+420 222 513 396 (Mo-Fr)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>+420 222 519 731 (Sat, Sun, Holidays)</td>
</tr>
<tr>
<td>MOTOL HOSPITAL, V Úvalu 84, Praha 5</td>
<td>MOTOL HOSPITAL, V Úvalu 84, Praha 5</td>
<td>+420 224 435 736 (Mo-Fr)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>+420 224 435 713 (Sat, Sun, Holidays)</td>
</tr>
<tr>
<td>BERYTOS, Vítězné nám. 997/13, Praha 6</td>
<td>BERYTOS, Vítězné nám. 997/13, Praha 6</td>
<td>+420 224 325 520</td>
</tr>
<tr>
<td>BENU, Fr. Křižíka 22, Praha 7</td>
<td>BENU, Fr. Křižíka 22, Praha 7</td>
<td>+420 731 638 010</td>
</tr>
<tr>
<td>BULOVKA HOSPITAL, Budínova 67/2, Praha 8</td>
<td>BULOVKA HOSPITAL, Budínova 67/2, Praha 8</td>
<td>+420 266 082 017</td>
</tr>
<tr>
<td>POLIKLINIKA Malešice (Health Centre), Plaňanská 573/1, Praha 10</td>
<td>POLIKLINIKA Malešice (Health Centre), Plaňanská 573/1, Praha 10</td>
<td>+420 281 019 258 (Mo-Fr)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>+420 724 210 499 (Sat, Sun, Holidays)</td>
</tr>
<tr>
<td>MEDIFIN, Šustova 1930/2, Praha 4</td>
<td>MEDIFIN, Šustova 1930/2, Praha 4</td>
<td>+420 271 913 307</td>
</tr>
<tr>
<td></td>
<td></td>
<td>+420 606 059 746</td>
</tr>
<tr>
<td>THOMAYER HOSPITAL, Vídeňská 800, Praha 4</td>
<td>THOMAYER HOSPITAL, Vídeňská 800, Praha 4</td>
<td>+420 261 081 111 (Mo-Fr)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>+420 261 084 019 (Sat, Sun, Holidays)</td>
</tr>
</tbody>
</table>
6. TOURIST INFORMATION

6.1. Hotels close to EUSPA

**Mama shelter (****)**
Milady Horákové 19, Prague 7
Tel: +420 605 213 420
https://www.mamashelter.com/
Tram: Strossmayerovo namesti or Kamenicka

**Park Hotel (****)**
Veletržní 20, Praha 7, 170 00
Tel:+420 296 797 111

**Absolutum Boutique Hotel (****)**
Jablonskeho 4, Prague 7
Tel: +420 222 541 406
EUSPA has agreed special rates with this hotel, ask for "corporate rates for EUSPA"!

**Antik hotel (***)**
Dlouha 22, Prague 1
Tel: +420 226 201 910-11
www.pragueholiday.cz/antik.php Metro: Namesti republiky
Tram: Dlouha trida

**Hilton (*****)**
Pobrezni 311/1, Prague 8
Tel: +420 224 841 111
www.hiltonprague.com Metro: Florenc
Tram: Florenc

**Art Hotel (****)**
Nad Kralovskou Oborou 53, Prague 7
Tel: +420 233 101 331

**Hotel Klára (***)**
Šternberkova 20, Prague 7
Tel: +420 220 80 90 09

**Comfortable Prague Apartments (****)**
Strojnická 13, Prague 7
Tel: +420 605 133 030
6. TOURIST INFORMATION

6.2. Top tourist attractions

- Old Town Square
- Prague Castle and St. Vitus Cathedral
- Charles Bridge
- Old Town Hall
- Mala Strana
- Vysehrad
- Farmer’s Market Naplavka
- Letna Park
- Kampa Park
- Jewish Quarter Josefov

6.3 Useful links:

- Prague.eu
- Prague City Tourism
- Free Walking Tours
- Prague Tours
- Discover Prague