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**Czech Republic-Prague: GSA/OP/09/14 — 'General ICT support'
2014/S 092-160728**

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

European GNSS Agency
Janovského 438/2
For the attention of: Legal and Procurement Department
170 00 Prague 7
CZECH REPUBLIC
E-mail: tenders@gsa.europa.eu

Internet address(es):

General address of the contracting authority: <http://www.gsa.europa.eu>

Further information can be obtained from: The above mentioned contact point(s)

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from: The above mentioned contact point(s)

Tenders or requests to participate must be sent to: The above mentioned contact point(s)

I.2) Type of the contracting authority

European institution/agency or international organisation

I.3) Main activity

General public services

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority:

GSA/OP/09/14 — 'General ICT support'.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 7: Computer and related services

Main site or location of works, place of delivery or of performance: Prague, Czech Republic.

NUTS code CZ010

II.1.3) Information about a public contract, a framework agreement or a dynamic purchasing system (DPS)

The notice involves the establishment of a framework agreement

II.1.4) Information on framework agreement

Framework agreement with a single operator

Duration of the framework agreement

Duration in months: 48

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT: 2 500 000 EUR

II.1.5) Short description of the contract or purchase(s)

Provision of general ICT (information and communication technology) support for the GSA.

II.1.6) Common procurement vocabulary (CPV)

72000000

II.1.7) Information about Government Procurement Agreement (GPA)

The contract is covered by the Government Procurement Agreement (GPA): no

II.1.8) Lots

This contract is divided into lots: no

II.1.9) Information about variants

Variants will be accepted: no

II.2) Quantity or scope of the contract

II.2.1) Total quantity or scope:

General ICT (information and communication technology) support.

Estimated value excluding VAT: 2 500 000 EUR

II.2.2) Information about options

Options: no

II.2.3) Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 3

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:
in months: 12 (from the award of the contract)

II.3) Duration of the contract or time limit for completion

Duration in months: 48 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1) Conditions relating to the contract

III.1.1) Deposits and guarantees required:

Not applicable.

III.1.2) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them:

Please refer to tender documentation available for downloading on: <http://www.gsa.europa.eu/gsa/procurement>

III.1.3) Legal form to be taken by the group of economic operators to whom the contract is to be awarded:

Please refer to tender documentation available for downloading on: <http://www.gsa.europa.eu/gsa/procurement>

III.1.4) Other particular conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: Please refer to tender documentation available for downloading on: <http://www.gsa.europa.eu/gsa/procurement>

III.2) Conditions for participation

III.2.1) Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers

Information and formalities necessary for evaluating if the requirements are met: Please refer to tender documentation available for downloading on: <http://www.gsa.europa.eu/gsa/procurement>

III.2.2) Economic and financial ability

Information and formalities necessary for evaluating if the requirements are met: Please refer to tender documentation available for downloading on: <http://www.gsa.europa.eu/gsa/procurement>

Minimum level(s) of standards possibly required: Please refer to tender documentation available for downloading on: <http://www.gsa.europa.eu/gsa/procurement>

III.2.3) Technical capacity

Information and formalities necessary for evaluating if the requirements are met:

Please refer to tender documentation available for downloading on: <http://www.gsa.europa.eu/gsa/procurement>

Minimum level(s) of standards possibly required:

Please refer to tender documentation available for downloading on: <http://www.gsa.europa.eu/gsa/procurement>

III.2.4) Information about reserved contracts

III.3) Conditions specific to services contracts

III.3.1) Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2) Staff responsible for the execution of the service

Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service: no

Section IV: Procedure

IV.1) Type of procedure

IV.1.1) Type of procedure

Open

IV.1.2) Limitations on the number of operators who will be invited to tender or to participate

IV.1.3) Reduction of the number of operators during the negotiation or dialogue

IV.2) Award criteria

IV.2.1) Award criteria

The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document

IV.2.2) Information about electronic auction

An electronic auction will be used: no

IV.3) Administrative information

IV.3.1) File reference number attributed by the contracting authority:

GSA/OP/09/14 — 'General ICT Support'.

IV.3.2) Previous publication(s) concerning the same contract

no

IV.3.3) Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4) Time limit for receipt of tenders or requests to participate

15.7.2014 - 17:00

IV.3.5) Date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6) Language(s) in which tenders or requests to participate may be drawn up

Any EU official language

IV.3.7) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 9 (from the date stated for receipt of tender)

IV.3.8) Conditions for opening of tenders

Date: 22.7.2014 - 11:00

Place:

Janovského 438/2, Prague 7, CZECH REPUBLIC.

Persons authorised to be present at the opening of tenders: yes

Additional information about authorised persons and opening procedure: Please refer to tender documentation available for downloading on: <http://www.gsa.europa.eu/gsa/procurement>

Section VI: Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: no

VI.2) Information about European Union funds

The contract is related to a project and/or programme financed by European Union funds: no

VI.3) Additional information

Please refer to tender documentation available for downloading on: <http://www.gsa.europa.eu/gsa/procurement>

VI.4) Procedures for appeal

VI.4.1) Body responsible for appeal procedures

General Court of the European Union

Luxembourg

LUXEMBOURG

Internet address: <http://www.curia.europa.eu>

Body responsible for mediation procedures

The European Ombudsman

Strasbourg

FRANCE

Internet address: <http://www.ombudsman.europa.eu>

VI.4.2) Lodging of appeals

VI.4.3) Service from which information about the lodging of appeals may be obtained

European GNSS Agency

Janovského 438/2

170 00 Prague

CZECH REPUBLIC

Internet address: <http://www.gsa.europa.eu>

VI.5) Date of dispatch of this notice:

2.5.2014