GSA/RP/21/14

"GSMC Security Monitoring Services to the GSA"

Annex I.G – Technical and Professional Selection Criteria Cover Sheets

Technical and professional capacity criteria

The candidate shall provide the requested information to the following selection criteria:

No	Criteria	Relevant table
1	Technical Skills and Competences	Table 3-1
2	Professional experience of available personnel	Table 3-2
3	Assets, methodologies, and tools available	Table 3-3
4	Security	Table 3-4

Table Fehler! Kein Text mit angegebener Formatvorlage im Dokument.**-1 Technical Skills and Competences – Selection Criteria**

Technical Skills and Competences **The following "Generic Question" shall be applicable for some tasks below**: Tenderers shall provide a description of the extent to which they are able to support this Task and shall provide information they believe appropriate to substantiate their described ability.		**Candidates applying as consortium or relying on subcontractors for capacity criteria SHALL clearly indicate the relevant consortium member or subcontrator in the evidence for each task!**
Task	**Details**	**To be evidenced by**
1	The candidates shall demonstrate their experience in management and coordination activities similar to the once subject to this procurement need.	Provide a list of EU/National/International projects on GNSS, space or security sensitive IT systems (minimum two) that have been coordinated in the past. Associated budget, number of partners involved, abstract and main achievements of the projects should be reported.

2	Candidates should provide evidence in terms of: 1. Their experience of supplying services in terms of manpower supporting Security Operations Centres (SOC) operations running in a 24/7 mode 2. Their experience of supplying SOC services for security classified systems	For both points 1 and 2, provide a list of the principal services provided in the past three years, with the amounts, dates, and recipients, whether public or private, of the services provided.
3.1	Candidates should provide evidence in terms of : 1. Their experience in supplying back-office incident investigation services on a 24/7 basis in terms of incident investigation, forensic analysis and reverse engineering services. 2. Their experience of supplying such services for security classified systems	For both points 1 and 2, provide a list of the principal services provided in the past three years, and recipients, whether public or private, of the services provided. Description on how the 24/7 service availability was covered.
3.2	Candidates should provide evidence in terms of : 1. Their experience in providing rapid (under 24h) incident response capabilities across Europe. 2. Their experience of supplying such services for security classified systems	For both points 1 and 2, provide a list of the principal services provided in the past three years, and recipients, whether public or private, of the services provided. Provide also the total amount of people dedicated in participating in this team.

Table Fehler! Kein Text mit angegebener Formatvorlage im Dokument.**-2 Professional experience of available personnel**

The candidate shall have the minimum number of 2 staff at its disposal fulfilling the following minimum requirements (Europass CV templates may be downloaded under http://europass.cedefop.europa.eu/en/documents/curriculum-vitae/templates-instructions)		
Req#	**Description**	**To be evidenced by** (in case of bidding as consortium or relying on subcontracting always identify the relevant controller of the

		staff together with the evidence)
1	• Qualifications University degree in a relevant discipline, or equivalent relevant professional experience (over 10 years).	Copy of relevant certificate/diploma per staff attached to Europass CV
2	• Experience required 1. At least 5 years' experience in Incident Handling gained within a CIRC/CERT/SOC environment; 2. Advanced knowledge in the use of security tools commonly used in computer incident handling like memory /disk acquisition tools, network monitoring, IDS, firewalls and log centralisation/correlation software; 3. Strong experience in the analysis, interpretation and handling of computer and network security related events.	Europass CV mentioning
3	• Language skills: A thorough knowledge of English, both written and spoken, is essential.	Submitted with Europass CV – at **least C1** according to Europass CV Classifications.
4	• Security clearance: To hold a valid Personal Security Clearance (PSC) at SECRET EU level at the time of the contract signature.	In case the the staff does not have a PSC at this stage, the contractor will supply a declaration from their NSA indicating the status of the PSC process and the estimated time for completion.

Table Fehler! Kein Text mit angegebener Formatvorlage im Dokument.**-3 Assets, methodologies, and tools available**

Assets, methodologies, and tools available
General introduction:
• Candidates shall indicate **whether they have** assets, tools, and to have demonstrated and provable methodologies needed to perform the following tasks. This indication should be

accompanied with a clear statement from the candidate explaining why having these will enable the candidate to perform the required tasks.

- **Candidates applying as consortium or relying on subcontractors for capacity criteria SHALL clearly indicate the relevant consortium member or subcontractor in the evidence for each task!**

Task	Details
1	See General introduction
2	See General introduction
3.1	See General introduction
3.2	See General introduction. In addition to the General introduction, the Tenderer will describe any specific tools he has at his disposal for performing the activities subject to the task.

Table Fehler! Kein Text mit angegebener Formatvorlage im Dokument.**-4 Security**

Security		
Task	**Details**	**Evidence requested**
All	Fulfilling the security requirements detailed in the Security Aspects Letter (Annex I.H)	Completed Security Aspects Letter and submission of all information required therein, other than clearly reserved for a later stage, in particular Phase II.